What Might Indicate an Emergency?

- Persistent Vomiting or Diarrhea
- Lethargy
- Pale Gums/Tongue or Skin
- Persistent Coughing or Sneezing
- Bleeding
- Prolonged Labor
- Seizure
- Straining to Urinate/Defecate
- Blood in Urine/Stool/Vomit
- Rapid or Labored Breathing
- Lack of Appetite
- Sudden Severe Limping or Pain
- Difficulty Standing or Collapse
- Acute Injury
- Rapid Weight Loss
- Ingestion of Inapproprate Medications
- Ingestion of Rodent Poison, Chocolate, Antifreeze, or any other Toxin
- Ingestion of Foreign Objects

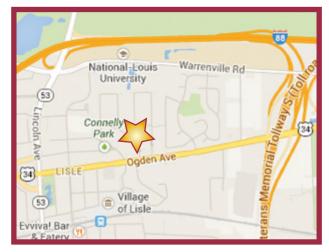
Quality Compassionate Care

Call us right away!

Emergency Veterinary Services is here to help. If you are concerned your pet may be having a problem, please call us right away at:

(630) 960-2900

Our knowledgeable staff is available to take your phone call and to help determine if your pet needs to be seen. Should your pet need to be seen, an experienced doctor is always at the hospital and available to help you.



HOURS:

Weeknights – Monday through Friday 6:00 pm - 8:00 am

Weekends

Saturday – Noon through 8:00 am Monday

Sundays - Open 24 Hours

Holidays – Open 24 Hours





Payment & Fees:

When your pet comes in to be examined there is a basic examination charge. Further charges are dependent upon the doctors recommendations for testing and treatment with your consent.

If your pet requires hospitalization a written estimate will be provided. A deposit will be required for hospitalized cases.

All charges are payable in full at the time your pet is discharged.



We accept the above forms of payment including cash and checks.

820 Ogden Avenue

Lisle, IL 60532

Phone: 630.960.2900

Fax: 630.960.9617

www.emergencyvetlisle.com

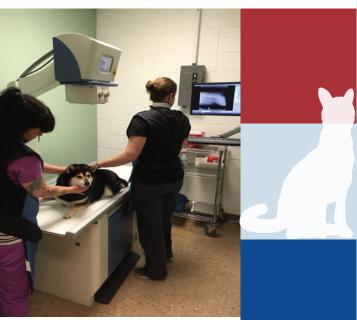
What to do if Your Pet is Injured:

Have somebody call **Emergency Veterinary Services** at (630) 960-2900 immediately to discuss the situation with our staff and allow us to prepare for your arrival.

Always remember, a pet that is in pain could instinctively be protective of their injuries and possibly hurt you as you try to render help. If available, use a muzzle to protect yourself from getting bitten. Wearing thick gloves and long sleeves or using a thick towel may also help protect you from a struggling, scared pet. If your pet cannot walk, you may use a crate, blanket, or board for transport to help keep them as still and comfortable as possible.

If your pet can walk but is weak, provide support under the chest or hindquarters using a large towel as a sling.

If there is any bleeding, cover the area with a thick pack of absorbent material such as gauze, clean cloths, or paper towels and apply firm pressure.



Records:

Upon discharge a copy of any test results and X-rays will be sent with you. We also ensure that a full written record is sent to your regular veterinarian.



Emergency Veterinary Services is fully equipped to provide state of the art diagnostics and care including:

- Full in-house laboratory that allows us to perform immediate analysis of blood, urine, and stool samples.
- Fully stocked pharmacy for every patient need.
- Digital radiography (X-ray) system that provides the best possible images quickly and with minimal stress to your pet.
- Ultrasound for more thorough evaluation and diagnosis.
- Intensive Care Oxygen Unit with temperature and humidity regulation.
- Blood and blood products for transfusion.
- Forced air warmer, modern IV fluid and infusion pumps for patient support.
- Overnight, weekend, and holiday hospitalized monitoring with a doctor always in the hospital.
- End of life care including humane euthanasia and cremation services.
- Modern surgical suite where we are able to perform a wide variety of procedures including but not limited to:
 - Wound Repair
- Foreign Object Removal
- Intestinal Obstruction Spleen Removal
- Cesarean Section
- Abdominal Exploratory
- Pyometra
- Eye Injuries
- Urinary Tract Problems
- Gastric Dilatation Volvulus (bloat)





Dr. Amanda (Amy) Smith

Dr. Smith is a 1999 graduate of the University of Illinois College of Veterinary Medicine. Dr. Smith purchased Emergency Veterinary Services in January of 2013 after practicing at a small

animal hospital for 14 years. Amy's philosophy is based on providing high quality care with a compassionate touch for both you and your pet. Amy enjoys all aspects of veterinary medicine with strong interests in surgery and internal medicine.

Dr. Rick Otto

Dr. Otto received his degree in veterinary medicine from Louisiana State University in 1998. Dr. Otto has focused his talents on practicing emergency medicine since joining EVS in the summer of 2000. Rick is



highly qualified in all aspects of veterinary medicine with specific focus in soft tissue surgery. Rick believes in practicing high quality medicine while also caring strongly about the animal's well-being.



Dr. Christen Bolotov

Dr. Bolotov graduated from St. Georges University School of Veterinary Medicine in January 2014 after serving a clinical year at Cornell University in Ithaca, NY. Dr. Bolotov has over a decade of

emergency medicine experience as both a doctor and technician. Christen believes in providing compassionate, diligent, and quality care and has a strong interest in diagnostic ultrasound. Christen and her family share their home with a small flock of backyard chickens, 3 cats, 2 dogs, and 1 horse.